

TURK SH FOOD SAFETY ASSOCIATION FOOD LOSS AND WASTE STUDIES

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President of Turkish Food Safety Association

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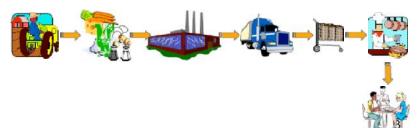
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Food Safety Science



- 1. ensures the secure food to reach to Consumers «From Farm To Fork
- 2. ensures to reduce «Food Waste and Loss» at each stage
 - accurate temperature and duration
 - accurate hygienic applications,
 - accurate production method,
 - accurate packing,
 - accurate best before date
 - accurate purchase, cooking and storage
 -





I. FOOD LOSS AND WASTE COMMITTEE OF THE TFSA



The FLW Committee works to determine the situation, the needs and what to do, and then to develop projects before consumers, producers and government agencies for the waste of produced foods as a result of food loss and waste.

Members of the Committee					
Ne e enöz, Carrefoursa	Hülya Günay, Serpil Ürek, U ur Avcı - Migros	Birol Deliba , Özlem Yalçın-Pınar Süt	Elif Belbez, Nilay Çolak - Tat Gıda		
Olcay Silahlı , Ula Kayır - Fazla Gıda	Hilal Yalçın, Zekai Onur Avcı - Nestlé Türkiye	I ılay Reis, Deniz Gezici - Reis Gıda	Görkem Köse, Zeynep Ayran, Testo		
Samim Saner, Sabahnur Demirci - Mérieux Nutrisciences	Zehra Yılmaz, Perfetti van Melle	Metin Acar, Rentokil	Necdet Buzba , Tügis		
Tülay Özel, Yasemin Ertürk, Hande Türker – Metro Gros Market	Yüksel Soyubelli, Pınar Et	Filis Gergerli, Sultan Kihri- Sardunya	Ezgi Tokman, Ebru Erim, Özlem Ergün - <u>Unilever</u>		
			Özlem Güçlü Üstünda – Yeditepe Üniversitesi		



FOOD LOSS AND WASTE COMMITTEE OF THE TFSA

TARGET STUDIES

Consumers

- Assessment -Perception research
- Consumer information guide

Producers

- Shelf life determination training
- Shelf life and labelling rules guide

Collective Consumption Points

 Food waste management

Official Institutions

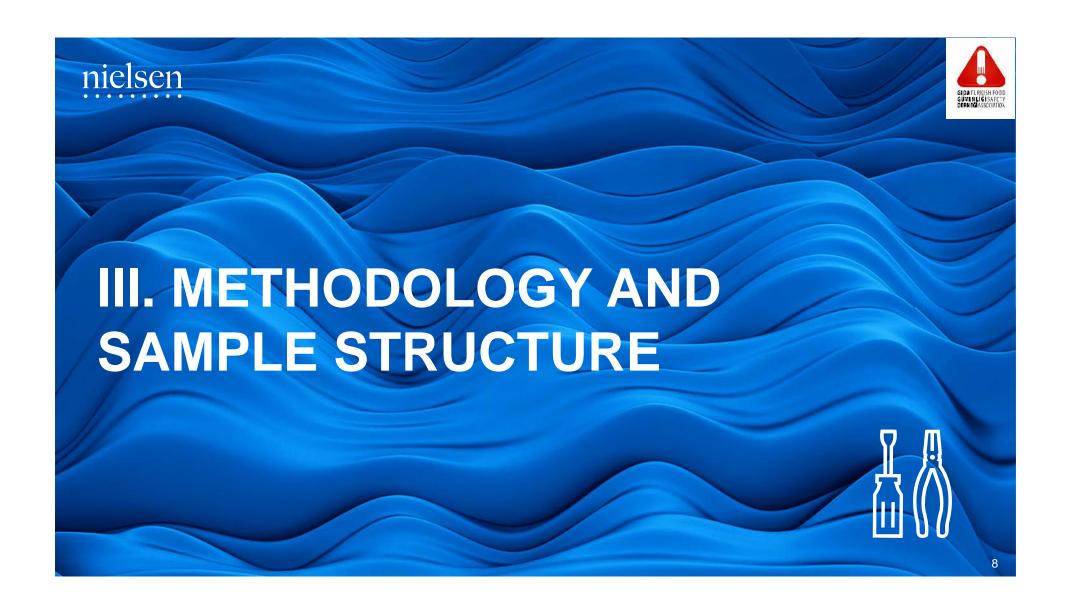
- Partnerships with official institutions and suggestions for legislative amendments
- Informative public service and Best Before Date (BBD) and Expire Date (ED)





PURPOSE AND SCOPE

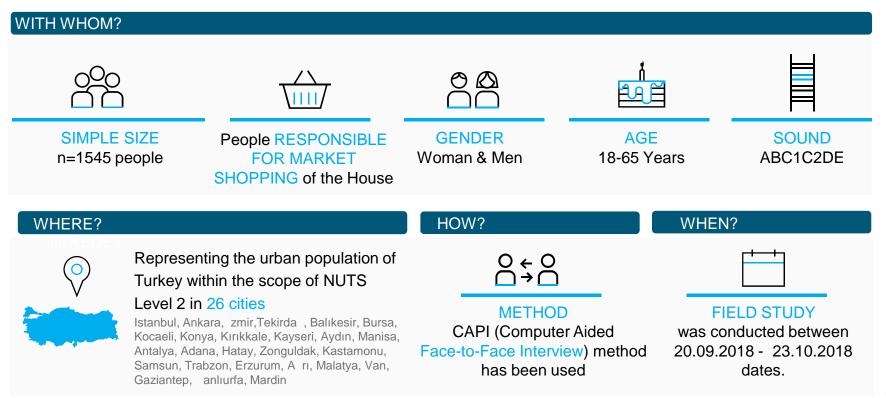






METHODOLOGY AND SAMPLE STRUCTURE

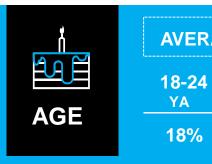
A total of 1545 face-to-face interviews were conducted within the scope of FOOD LOSS AND LABEL READING RESEARCH 2018.



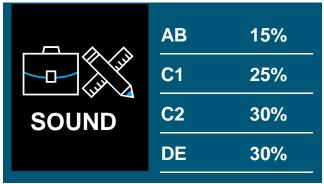


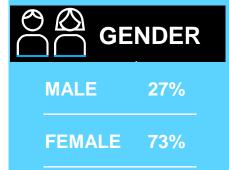
SAMPLE STRUCTURE - CONTD

The demographic profile of the interviewees is given below.



AVERAGE AGE: 38 I MEDIAN AGE: 36				
18-24 YA	25-34 YA	35-45 YA	46-55 YA	56-50 YA
18%	25%	25%	19%	14%





	Cl	ТҮ	
ISTANBUL	21%	ADANA	5%
TEK RDAG	2%	HATAY	4%
BALIKESI R	2%	ZONGULDAK	1%
BURSA	6%	KASTAMON U	1%
KOCAELI	5%	SAMSUN	3%
ANKARA	7%	TRABZON	3%
KONYA	3%	ERZURUM	1%
KIRIKKAL E	1%	AGRI	1%
KAYSERI	3%	MALATYA	2%
IZMIR	6%	VAN	2%
AYDIN	5%	GAZIANTEP	3%



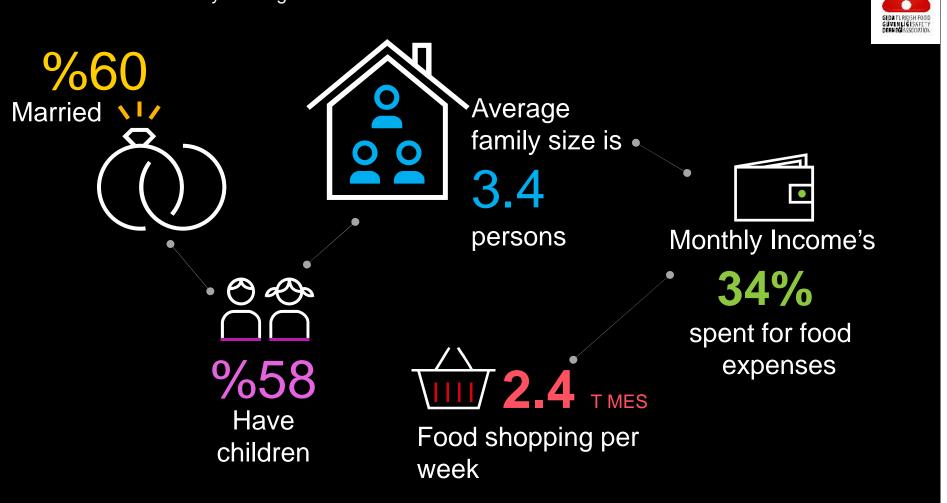
SAMPLE STRUCTURE - CONTD

The regions and the cities they cover are given below.

METROPOLI TAN	MARMARA	ANATOLIA	AEGEAN	MEDITERRA NEAN	BLACK SEA	EASTERN	SOUTHERN
35%	15%	7%	8%	12%	8%	6%	9%
Istanbul	Tekirdag	Konya	Aydin	Antalya	Zonguldak	Erzurum	Gaziantep
Ankara	Balıkesir	Kirikkale	Manisa	Adana	Kastamonu	Agrı	Sanliurfa
Izmir	Bursa	Kayseri		Hatay	Samsun	Malatya	Mardin
	Kocaeli				Trabzon	Van	









V. i. FOOD SHOPPING AND LABEL READING HABITS

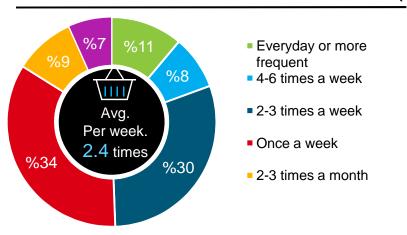




FOOD SHOPPING OF THE HOUSEHOLDS IS FREQUENT AND RELATIVELY UNPLANNED/SPONTANEOUS

Although %59 of individuals make a shopping list in advance, it is only %37 of those who do not go outside the list.

FOOD SHOPPING FREQUENCY OF THE HOUSES (%)





Half of the households (49%) do food shopping twice a week or more. An average household does food shopping 2.4 times a week)

DOING SHOPPING LIST (%)

	%	
I do a list before going to shopping and I shop accordingly	37	
I do a list before going to shopping but I certainly buy additional products	22	
I don't do a list, I buy what comes to my mind	41	▲ Men, Metropolitan, Aegean, Mediterranean

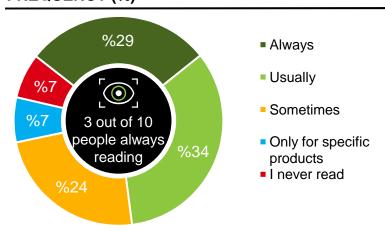
Q8. How often do you do food shopping in your house? Base: All samples, 1545 people Q9. Market Do you make a shopping list before the market shopping? Base: All samples, 1545 people

6 OF THE 10 CONSUMERS ALWAYS OR GENERALLY READ THE INFORMATION ON THE FOOD PACKAGES PRIORITY IS GIVEN TO ED SPACES PRIORITY IS GIVEN TO



93% of the consumers read the information on the food packages. «Expiry date» is the most read type of information (88%). This is followed by the «Ingredients» section (41%) (Examining the ingredients section is peak in AB SOUND, households without children, one-person households, Metropolitan and Aegean regions).

READING INFORMATION ON THE FOOD PACKAGES FREQUENCY (%)





The ratio of those who read the package information (Always + In General) on food products 63%

INFORMATION TYPES READ ON THE FOOD PACKAGES (%) - Unassisted / Without Reminder, Voluntarily

	%
Expire Date	88
Ingredients	41
Production date	25
Production location	17
Weight	9
Manufacturer/brand/if it is domestic	9
Nutritional value	5
Calories*	5

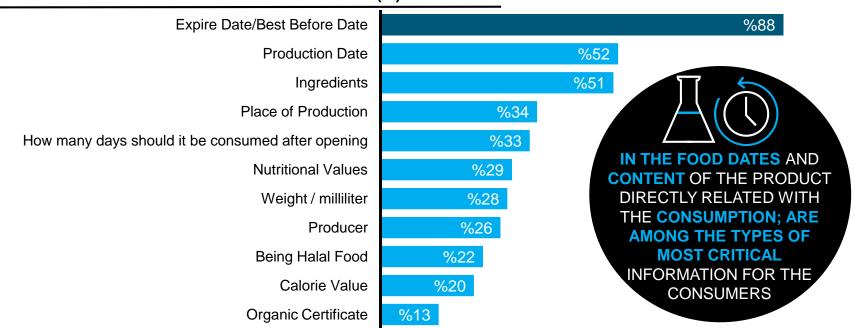
^{*} It is peak in 18-34 years, AB, Childless, One-person households, Marmara, Black Sea.

Q10. How often do you read the package information on packaged food products? Base: All samples, 1545 people Q12. (WITHOUT REMINDER) What information do you read on the food packages? Base: People reading the package writings, 1437 people

WHEN THE TYPES OF INFORMATION ON THE PACKAGE ARE REMINDED ONE BY ONE, THE FIRST RANK DOES NOT CHANGE: 9 OUT OF 10 CONSUMERS EXAMINING THE PACKAGE CERTAINLY EXAMINES THE EXPIRE DATE/BEST BEFORE DATE



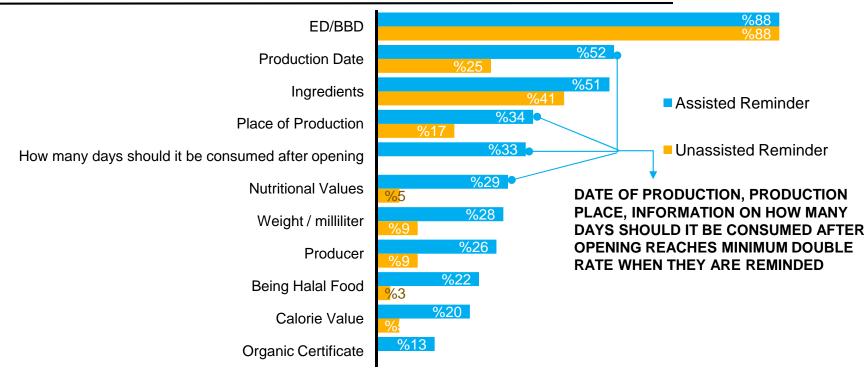
TYPES OF INFORMATION CERTAINLY EXAMINED (%) - Assisted/With Reminder



DATE OF PRODUCTION, PRODUCTION PLACE, INFORMATION ON HOW MANY DAYS SHOULD IT BE CONSUMED AFTER OPENING REACH THE HIGHER LEVEL OF «I CERTAINLY EXAMINE» RATES WHEN THEY ARE REMINDED

INFORMATION TYPES READ / CERTAINLY EXAMINED ON THE FOOD PACKAGES (%)

UNASSISTED vs. ASSISTED COMPARISON

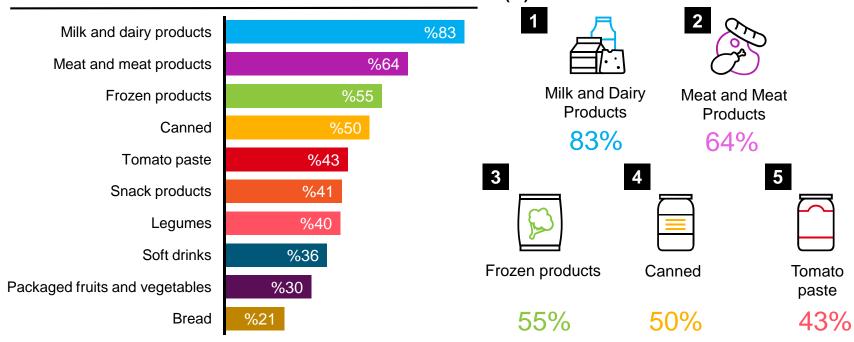


Q12.(WITHOUT REMINDER) What information do you read on the food packages? Base: People reading the package writings, 1437 people Q13.(WITH REMINDER) What information do you certainly review? Base: People reading the package writings, 1437 people

MEAT AND DAIRY PRODUCTS, FROZEN PRODUCTS, CANNED FOOD AND SAUCES ARE THE FOOD PRODUCTS WHICH THE CONSUMERS MOSTLY READ THE INFORMATION ON THE PACKAGE

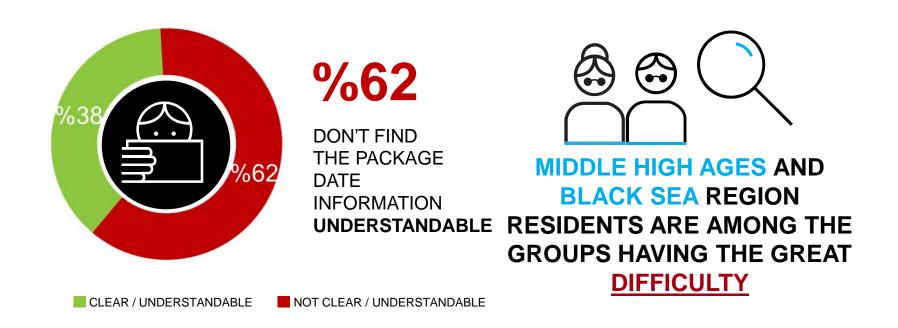


PRODUCTS OF WHICH INFORMATION READ ON THE PACKAGE (%)





6 OF THE 10 CONSUMERS DON'T FIND THE DATE INFORMATION ON THE PACKAGE UNDERSTANDABLE

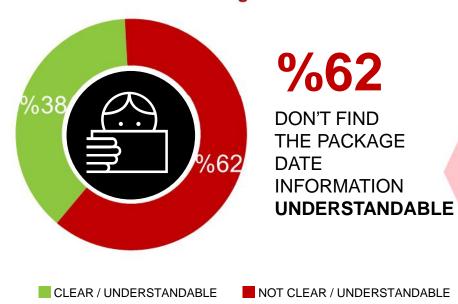




THE BIGGEST PROBLEM: THE FIGURES ARE NOT LEGIBLE,

AND MIXED

Illegible date information on the package and being mixed are the biggest obstacle to understand the date information. The inability to find information easily, the worn view of numbers and the multiple dates are found as **confusing**.



REASONS FOR NOT FINDING THE INFORMATION CLEAR/ UNDERSTANDABLE (%)

Writing legible being mixed	%55
Inability to find the information on the package easily	%42
Worning of the figures	%42
Having multiple dates on the package	%38

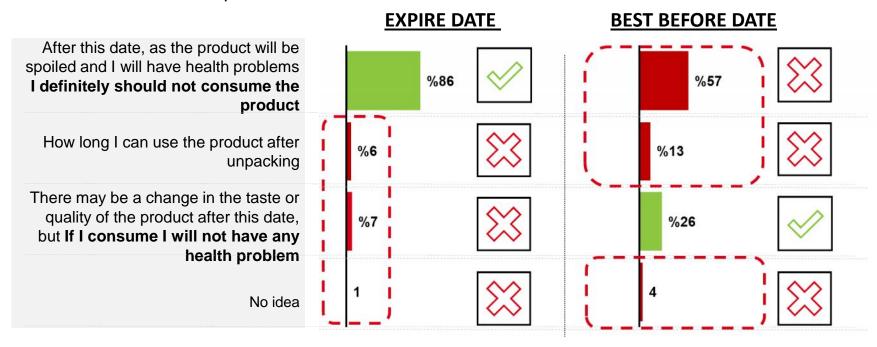
Q15. Do you find the date information on the packaging clear and understandable? Base: All Samples, 1545 people

Base: 965 people who have not found the information on the package clear/understandable



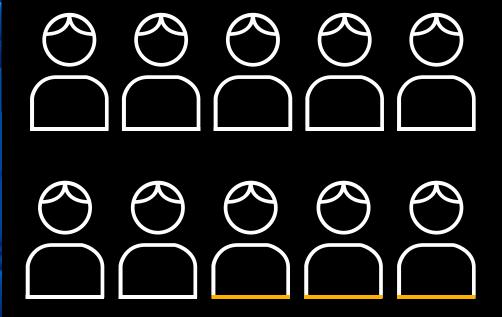
... WELL, ARE ED AND BBD KNOWN?

out of 10 consumers know the meaning of the Expire Date correctly. The Best Before Date is mixed with «Expire Date». 74% of consumers do not know that there is no harm in consuming the product of which best before date expired.





3 OUT OF



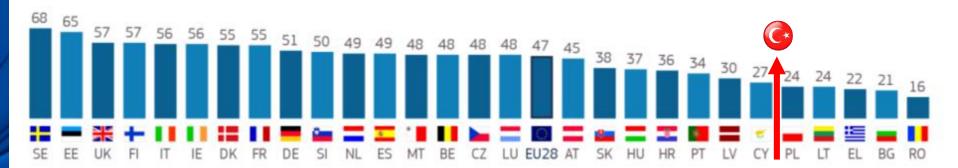
10 CONSUMERS
KNOW THE
CORRECT
MEANING OF THE
BEST BEFORE DATE



\downarrow

TURKEY IS ALREADY RANKED AFTER MANY EUROPEAN COUNTRIES TO KNOW THE CORRECT MEANING OF «BBD» WITH 26% RATIO

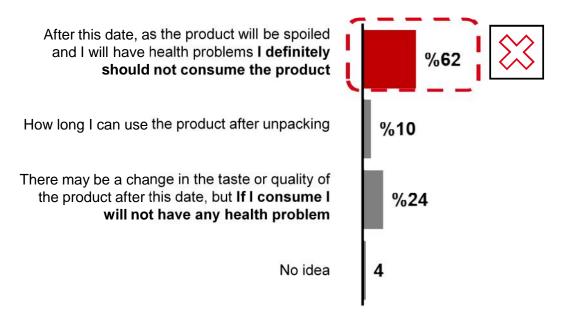
An average of 47% of consumers in Europe know that there may be a change in the quality of the product after the best before date (BBD), but they will not have any health problem if it is consumed; while this rate is highest in Sweden with 68% and in Estonia with 65%, Turkey is at similar levels with Romania, Bulgaria, Lithuania and Poland with 26%





6 OUT OF 10 CONSUMERS KNOWING THE MEANING OF EXPIRE DATE CORRECTLY DON'T KNOW THE DIFFERENCE BETWEEN BBD AND ED; THEY CONFUSE «ED» AND «BBD»

DEFINITION OF THE BEST BEFORE DATE ACCORDING TO THOSE KNOWING ED (%)

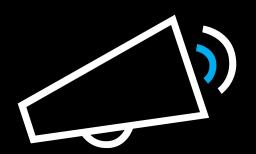


CONSUMING THE FOODS OF WHICH BEST BEFORE DATES EXPIRED ALTHOUGH THESE PRODUCTS ARE NOT RISKFUL FOR HEALTH, THEY ARE MOSTLY DISPOSED BY CONSUMERS

Due to the fact that the difference between BBD and ED is not known clearly, **7** out of **10** consumers states to dispose the product of which best before date expired.







1 OUT OF 2 CONSUMERS
THE CONSUMERS STATES
TAINLY NOT TO BUY THE
PRODUCT UNLESS BBD
IS NOT WRITTEN ON THE
PACKAGE, EVEN ON THE
NOT SPOILING
PRODUCTS

* If the BBD is not written, I definitely don't buy + I may not buy if the date is not written (%)

Q 22 .What do you think about the removal of the Best Before Date on the packaging of the not spoiling products such as rice, pasta, coffee or tea? Base: 1545



V. ii. SIZE OF FOOD LOSS

MOSTLY DISPOSED PRODUCTS | STRATEGIES FOR FOOD LOSS REDUCTION





42% of food waste is made by households.

In the UK, 8.3 million tons of food is wasted every year, of which 7 million tons is made by households. 4.2 million tons of the wasted food consists of edible foods.

THIS SITUATION SHOWS THAT IN THE UK 6 PLATES OF FOOD ARE DISPOSED EVERY WEEK IN THE HOUSEHOLDS.

CONSUMER FORECAST



What do you think in Turkey how many of the cooked plates of 10 are disposed to garbage?



IN HOUSEHOLDS





IN RESTAURANTS

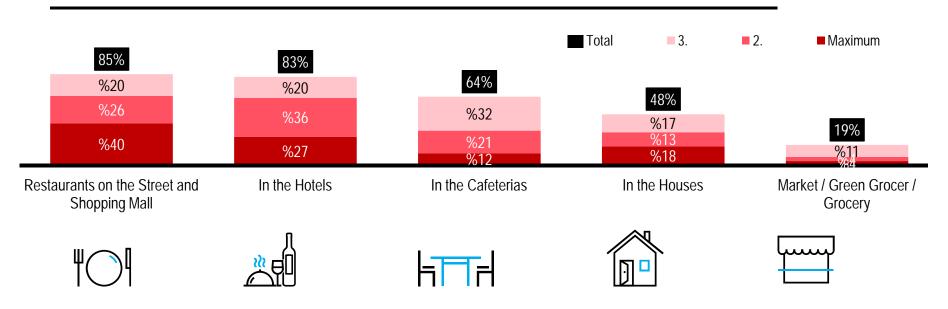


EACH 10 PLATES
MEALS' 4.5 PLATES

Q29. What do you think how many of the cooked plates of 10 are disposed to garbage in the houses in Turkey? I Q30. So, how many of the cooked plates of 10 are disposed to garbage in the restaurants? Base: All sample, Total 1545 people30

RESTAURANTS ARE PERCEIVED AS THE PLACE OF MOST FOOD LOSS . 1 OUT OF EACH 2 PEOPLE INCLUDES THE HOUSES IN THE FIRST 3 PLACES WHERE THE FOOD LOSS IS MAXIMUM

PLACES WITH MOST FOOD LOSS (%)

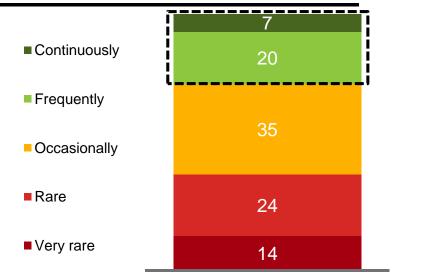


Q27. When you think about all the households, places selling foodstuffs and places to eat out, can you tell us the first 3 places where there is a lot of food waste? Base: All samples, 1545 people

3 OUT OF 10 HOUSEHOLDS ARE CONTINUOUSLY / FREQUENT PREPARING CANNED FOODS FOR STORING THE FOODS FOR **LONGER TIME**

Preparing canned products such as jam, tomato paste is more common in families with children.

FREQUENCY FOR PREPARING CANNED PRODUCTS (%)

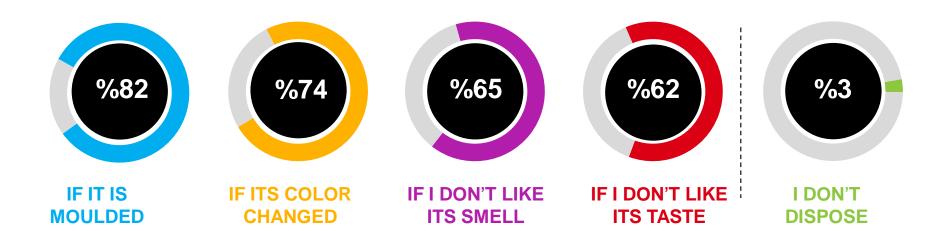




Families with children make more canned products to keep food longer than families without children

MOULDING AND COLOR CHANGES IN FOOD PRODUCTS MEANS THE SPOIL OF THE PRODUCT FOR CONSUMERS; AND THIS FOOD IS DISPOSED WITHOUT WAITING FOR BBD / ED

WHEN ARE THE PRODUCTS WITH NOT EXPIRED BBD/ED DISPOSED (%)





MOSTLY DISPOSED FOODS









42%

FRUIT AND VEGETABLE

41%

MILK AND DAIRY PRODUCTS

(süt, ayran, yo urt, kefir, peynir vb)

23%

BREAD

18%

FROZEN PRODUCTS

17%

SOFT DRINKS

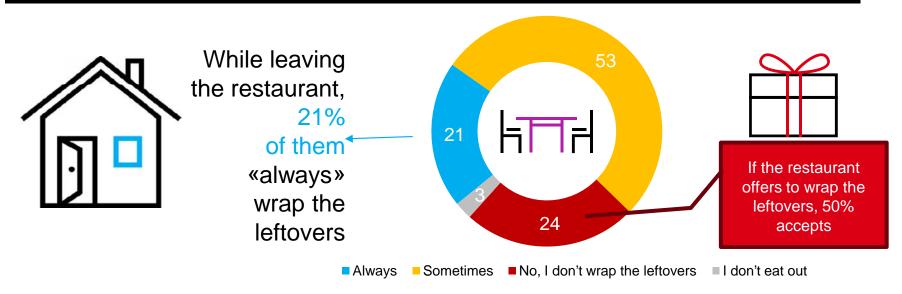
Q26 Which foods do you dispose mostly? Base: All samples, Total 1545 people

1 OUT OF 5 PEOPLE «ALWAYS» WRAP THE LEFTOVERS IN THE RESTAU

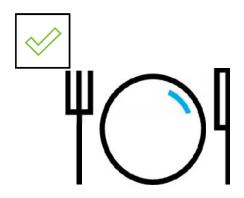


WRAP THE LEFTOVERS IN THE RESTAURANTS, BUT IF IT IS OFFERED BY THE RESTAURANT, HALF OF THE REMAINING PEOPLE STATES TO CHANGE THEIR MIND

PACKAGING TENDENCIES OF NOT EATEN FOODS %



ALTHOUGH HALF OF THE CONSUMERS THINK THAT THE GREAT PORTIONS ARE WASTE, 6 OUT OF THE 10 PEOPLE DOES NOT ACCEPT TO MINIMIZE THE PORTIONS AT THE SAME PRICE TO REDUCE THE FOOD LOSS

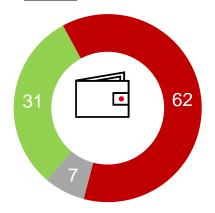


%52

Thinks large portions to be food waste



APPROACH TO MINIMIZE PORTIONS AT THE SAME PRICE TO REDUCE WASTE (%)



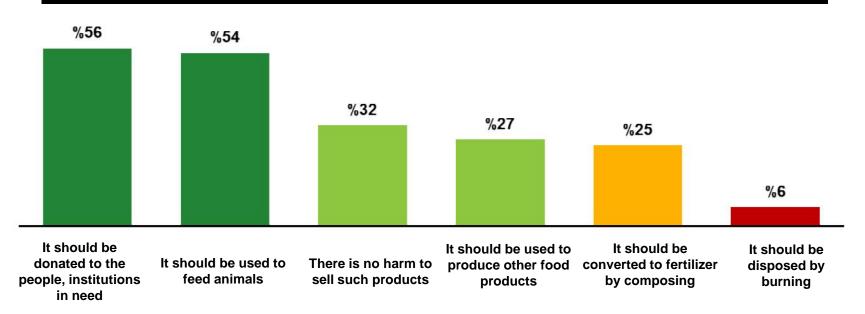
- The portions can be minimized without changing the price
- Portions should not be minimized without changing the prices

■ No idea



IT IS NOT FOUND INCONVENIENT TO UTILIZE THE FOODS THAT CANNOT BE SOLD BECAUSE OF VISUAL REASONS ALTHOUGH THEY ARE AT EDIBLE QUALITY

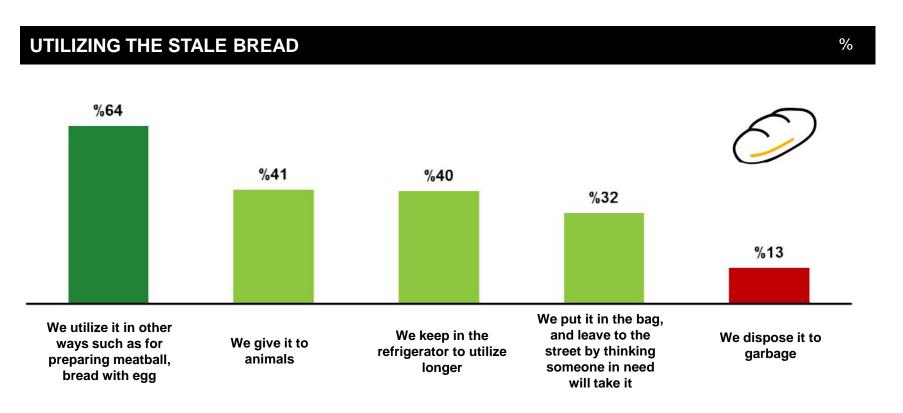
WHAT SHOULD BE MADE WITH THE FOOD THAT CANNOT BE SOLD, BUT AT EDIBLE QUALITY? %



Q35. While some foods are at edible quality, they are not sold because of external appearance, excess production, packaging failure etc. reasons. What should be done with these products in your opinion? Base: All samples, 1545 people



6 OUT OF 10 PEOPLE UTILIZE THE STALE BREAD IN THE PRODUCTION OF OTHER FOODS

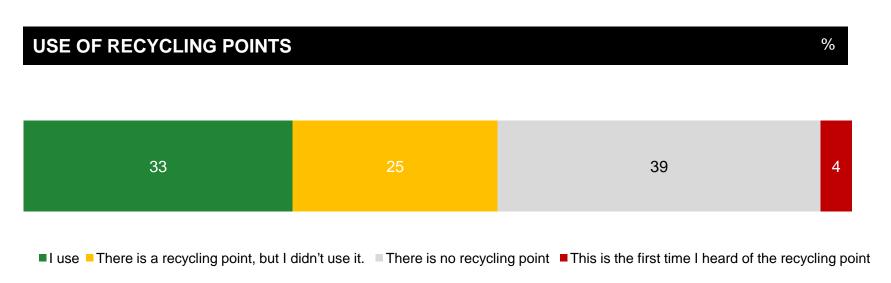


WHILE PLASTIC PACKAGES ARE GENERALLY DISPOSED TO GARBAGE, GLASS AND SOIL BOWLS ARE UTILIZED IN THE HOUSE

						, ,
	Cam Kavanozlar	Plastik i eler	Cam i eler	Toprak Kaseler	Plastik Yo urt Kapları	Plastik Meyve ve Sebze Ambalajları
I dispose	16	54	26	33	53	65
I use at home / I utilize	75	25	62	58	29	19
I Dispose to Recyclable Trash Cans / I Give to Product Collecting Companies for Recycling	9	21	13	9	18	16

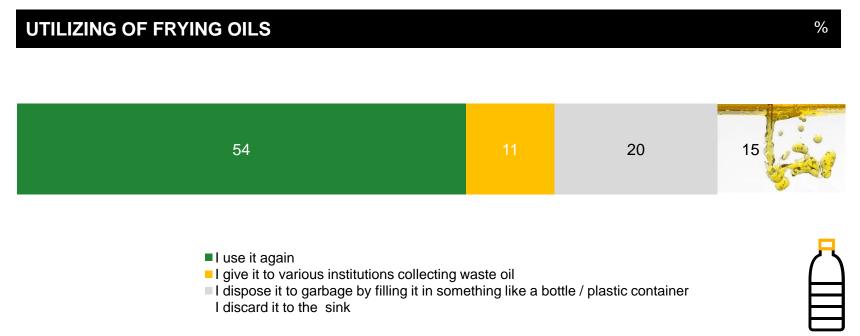














IV. iii. CONSUMERS' APPROACH TO THE IDEAS FOR REDUCING FOOD LOSS





CONSUMERS LEAN TOWARDS TO CONSUME SLICED FRUIT PROVIDED THAT THEY ARE SURE IT TO BE FRESH



34%

I BUY
IF IT IS SLICED IN
FRONT OF ME /
IF THE SLICING
TIME IS INDICATED

20%

I BUY
IF IT LOOKS
DELICIOUS

14%

I BUY
IF ITS KG
PRICE IS
CHEAPER

53%

I CERTAINLY DON'T BUY

THEY ARE MINORITY WHO LEAN TOWARDS BUYING READY ONE MEAL MATERIALS; PRICE, CLEANING AND QUALITY CONCERNS ARE THE BIGGEST OBSTACLE FOR SELLING THESE PRODUCTS

22%

I BUY AS THEY MAKE LIFE EASIER

20%

I BUY AS THERE WILL NOT BE EXCESS MATERIAL 34%

AS THEY ARE
PREPARED
WITH
LOW QUALITY
VEGETABLES

32%

I DON'T BUY AS BUYING SEPARATELY IS CHEAPER 42%

I DON'T BUY
AS THEY ARE NOT
CLEANED /
SELECTED WELL

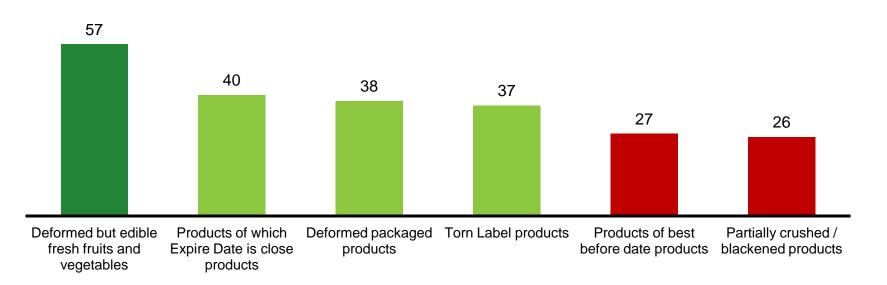
Q38. Imagine cooking at home, would you buy if all the ingredients to be used in the meal were selected, cleaned, and freshly prepared in that day an sold in 1-meal portion? Base: All samples, 1545 people44



IF IT IS SOLD AT MORE AFFORDABLE PRICE...

6 OUT OF 10 PEOPLE LEAN TOWARDS SELLING OF DEFORMED FRUITS / VEGETABLES IN A SEPARATE SECTION, BUT THEY DON'T PREFER BUYING THE PRODUCTS TO BE SPOILED IN A SHORT TIME AFTER BUYING EVEN IF THEY ARE CHEAPER

PRODUCTS PREFERRED TO BE SOLD IN A SEPARATE SECTION AT CHEAPER PROCES



Q28. Do you think that the products with deformed packages / expire date approached should be sold in a separate section at a more affordable price in order to reduce food waste in the markets? Base: All samples, Total 1545 people







LABEL READING AND BBD AWARENESS

Finding	Recommendation	Who?
For the food products that are rapidly spoiling, consumers are tend to read information on the package - especially the dates; however, 62% of consumers on the package clear / understandable. The fact that figures are confused / unreadable is among the reasons for the biggest complaint	Writing legible figures or developing different applications	Producers





LABEL READING AND BBD AWARENESS

Finding	Recommendation	Who?	
While ED-Expire Date is known by most of the consumers, BBD-Best Before Date is seen to be seriously mixed with «ED». This results in the disposal of the edible products which is appropriate to consume for health by 72% consumers.	Doing awareness raising activities for the consumers about label reading and preparing guidelines		
	Explaining ED and BBD to students by collaborating with MEB	Turkish Food Safety Association	
	Preparing guidelines on ED and BBD for producers	and Relevant Stakeholders	
	Providing shelf life training for producers		





LABEL READING AND BBD AWARENESS

Finding	Recommendation	Who?	
While ED-Expire Date is known by most of the consumers, BBD-Best Before Date is seen to be seriously mixed with «ED». This results in the disposal of the edible products which is appropriate to consume for health by 72% consumers	Creating public awareness on ED and BBD with public ads	Republic of Turkey	
	Clarification of BBD legislation and clarification of ED by legislation	Ministry of Agriculture and Forestry	
	Regulating the legislation for the donation and sale of products of which BBD expired		
	Information and awareness-raising activities by the producers on ED and BBD definitions on social media	Relevant stakeholders	





SIZE OF FOOD LOSS

Finding	Recommendation	Who?
It is thought that 3 out of every 10 plates cooked in the house are disposed, and in the restaurants 4.5 plates food are disposed. Reducing portions to reduce food loss in the restaurants is accepted if it brings a price advantage. Young people are less likely to wrap the leftover food. Even if it is offered by the restaurant, young people are less likely to change this behavior.	Placing of the storage conditions on the label after the products are opened	Republic of Turkey Ministry of Agriculture and Forestry
	Awareness raising activities for consumers	Turkish Food Safety Association





Finding	Recommendation	Who?
In households, the perception that food can be heated only 1 time after cooking causes an increase in food loss;		
Most disposed foods in households are fruits, vegetables, milk & dairy products and bread.	Preparing a guide for consumers about cooking and storage, and informing consumers	Turkish Food Safety Association
It is observed that 87% of households utilize stale bread thanks to the social sensitivity and awareness in preventing food loss for bread.	3 ** ** * *	





STRATEGIES FOR FOOD LOSS REDUCTION

Finding	Recommendation	Who?	
77% of the consumers certainly check the expire date of the products at discount.	Dissemination of the methods of selling the products of which expire date is approaching with the information on the special shelves	Sales points	
6 out of 10 people lean towards selling the deformed fruit / vegetable at a more affordable price.	Foods which are not placed on the shelves only because of their deformed shapes can be consumed safely	Relevant stakeholders	

THANK YOU...

























This research has been carried out with the valuable contributions of the above-mentioned companies. Logos are listed in alphabetical order.